



# Building a Culture of Engagement

## VIRTUAL TRAINING SERIES

### OVERVIEW

The Partnership's Building a Culture of Engagement: Virtual Training Series helps frontline supervisors and managers use appreciation, communication and empowerment, known as the ACE model, to engage employees. These online training sessions use research-supported methods, which have been successfully applied across government, to help address real-time challenges.

### PROGRAM BENEFITS

You will:

- Discuss insights and best practices with employee engagement experts, experienced senior executives and leaders from top-ranked agencies in the Best Places to Work in the Federal Government® rankings
- Develop a plan of action that you can implement right away
- Build a network of support by engaging with peer leaders from across the federal government
- Receive the ACE workbook and other resources, which include action-oriented tips, strategies and takeaways

### STRUCTURE

Each of the three 75-minute sessions cover a different element of the ACE engagement model. These interactive sessions are led by highly experienced presenters and include panel discussions, small-group conversations and case study analysis. The virtual format also enables real-time participant polling and live question-and-answer opportunities with subject matter experts.

### AUDIENCE

Current, new and aspiring frontline supervisors and managers are all encouraged to participate. Executive sessions are also available upon request.

### LOCATION

All sessions will take place online. You will receive login details in a confirmation email after you complete your registration.

### COST

The series costs \$250 per registrant. A discount is available for Federal Human Capital Collaborative members.

### NEED MORE INFORMATION?

Please contact Alex Schroeder at [aschroeder@ourpublicservice.org](mailto:aschroeder@ourpublicservice.org)

## SESSIONS

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### SESSION I

#### ENGAGING EMPLOYEES THROUGH APPRECIATION

- Understand how appreciating employees can increase productivity, efficiency and employee satisfaction and commitment
- Share lessons learned from public and private sector data and research
- Individualize appreciation to meet employees' needs
- Identify low and no-cost approaches to motivate your team
- Implement strategies from a certified Appreciation at Work™ facilitator to help apply the 5 Languages of Appreciation in your teams and workplace

### SESSION II

#### ENGAGING EMPLOYEES THROUGH COMMUNICATION

- Understand how effective communication is critical in keeping employees informed, engaged and productive
- Share lessons learned from public and private sector data and research
- Learn strategies and techniques to more effectively convey critical information and provide effective and meaningful feedback
- Implement changes in your communication with others

### SESSION III

#### ENGAGING EMPLOYEES THROUGH EMPOWERMENT

- Understand how empowering employees through delegation can improve employee engagement
- Share lessons learned from public and private sector data and research
- Learn effective delegation strategies that will allow you to:
  - Maximize the discretionary effort put forth by your employees
  - Foster your employees' professional development
  - Increase your productivity

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