



# Building a Culture of Engagement

## VIRTUAL TRAINING SERIES

### OVERVIEW

The Building a Culture of Engagement: Virtual Training Series is a three-day online course to help frontline supervisors and managers boost employee satisfaction in their agencies. Participants take away low- and no-cost strategies to use appreciation, communication and empowerment (ACE) to build their workforce. These online training sessions use research-supported methods, which have been successfully applied across government, to help address real-time challenges. In addition to developing a useful set of tools, participants also hear from a panel of experts, including former government executives, who will discuss their experiences and offer suggestions to effectively improve workforce engagement.

### PROGRAM BENEFITS

You will:

- Discuss insights and best practices with employee engagement experts, experienced senior executives and leaders throughout the federal government
- Develop a plan of action that you can implement right away
- Build a network of support by engaging with peer leaders from different agencies
- Receive the ACE workbook and other resources, which include action-oriented tips, strategies and takeaways

### STRUCTURE

Each of the three 90-minute sessions cover a different element of the ACE engagement model. These interactive sessions are led by highly experienced presenters and include panel discussions, small-group conversations and case study analysis. The virtual format also enables real-time participant polling and live question-and-answer opportunities with subject matter experts.

### AUDIENCE

Current, new and aspiring frontline supervisors and managers are all encouraged to participate. Executive sessions are also available upon request.

### LOCATION AND TIME

All sessions will take place online from 2-3:30 p.m. EST. You will receive login details in a confirmation email after you complete your registration.

### DATES

September 19-21  
December 5-7

### COST

The series costs \$250 per registrant. A discount is available for Federal Human Capital Collaborative members.

### NEED MORE INFORMATION?

Please contact Emily McClintock at [EMcClintock@ourpublicservice.org](mailto:EMcClintock@ourpublicservice.org)

# SESSIONS



## SESSION I ENGAGING EMPLOYEES THROUGH APPRECIATION

- Understand how appreciating employees can increase productivity, efficiency and employee satisfaction and commitment
  - Share lessons learned from public and private sector data and research
  - Individualize appreciation to meet employees' needs
  - Identify low and no-cost approaches to motivate your team
  - Implement strategies from a certified Appreciation at Work™ facilitator to help apply the 5 Languages of Appreciation in your teams and workplace
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## SESSION II ENGAGING EMPLOYEES THROUGH COMMUNICATION

- Understand how effective communication is critical to keep employees informed, engaged and productive
  - Share lessons learned from public and private sector data and research
  - Learn strategies and techniques to more effectively convey critical information and provide effective and meaningful feedback
  - Improve how you communicate with others
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## SESSION III ENGAGING EMPLOYEES THROUGH EMPOWERMENT

- Understand how empowering employees through delegation can improve employee engagement
- Share lessons learned from public and private-sector data and research
- Learn effective delegation strategies that will allow you to:
  - Maximize the discretionary effort put forth by your employees
  - Foster your employees' professional development
  - Increase your productivity

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