



Building a Culture of Engagement

VIRTUAL TRAINING SERIES

OVERVIEW

The Building a Culture of Engagement: Virtual Training Series is a three-session online course to help frontline supervisors and managers boost employee satisfaction in their agencies. Participants take away low- and no-cost strategies to use appreciation, communication and empowerment to build their workforce. These online training sessions use research-supported methods, which have been successfully applied across government, to help address real-time challenges. In addition to developing a useful set of tools, participants also hear from a panel of experts, including former government executives, who will discuss their experiences and offer suggestions to effectively improve workforce engagement.

SESSION OBJECTIVES

Participants will:

- Gain easily implementable practices for recognizing their direct reports
- Improve their ability to effectively communicate feedback and understand employee challenges
- Receive insights on how to empower and develop others to gain their maximum potential

STRUCTURE

Each of the three 90-minute sessions cover a different way to engage your employees. These interactive sessions are led by highly experienced presenters and include panel discussions, small-group conversations and virtual activities. The online format also enables real-time participant polling and live question-and-answer opportunities with subject matter experts.

AUDIENCE

Current, new and aspiring frontline supervisors and managers are all encouraged to participate. Executive sessions are also available upon request.

LOCATION AND TIME

All sessions will take place online from 2-3:30 p.m. EST. You will receive login details in a confirmation email after you complete your registration.

DATES

Winter session: December 8-10, 2020

Tailored sessions can be offered to agencies throughout the year.

COST

The series costs \$250 per registrant. A discount is available for Federal Human Capital Collaborative members.

NEED MORE INFORMATION?

Please contact Diana Starkes at DStarkes@ourpublicservice.org

SESSIONS



SESSION I ENGAGING EMPLOYEES THROUGH APPRECIATION

- Understand how appreciating employees can increase productivity, efficiency and employee satisfaction and commitment
 - Individualize appreciation to meet employees' needs
 - Identify low- and no-cost approaches to motivate your team
 - Implement strategies from a certified Appreciation at Work™ facilitator to help apply the 5 Languages of Appreciation to your teams and workplace
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SESSION II ENGAGING EMPLOYEES THROUGH COMMUNICATION

- Understand how effective communication is critical to keep employees informed, engaged and productive
 - Learn strategies and techniques to more effectively convey critical information and provide effective and meaningful feedback
 - Improve how you communicate with others
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SESSION III ENGAGING EMPLOYEES THROUGH EMPOWERMENT

- Understand how empowering employees through delegation can improve employee engagement
- Share lessons learned from public and private-sector data and research
- Learn effective delegation strategies that will allow you to:
 - Maximize the discretionary effort put forth by your employees
 - Foster your employees' professional development
 - Increase your productivity

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