



# Building a Culture of Engagement

## VIRTUAL TRAINING SERIES

### OVERVIEW

The Building a Culture of Engagement: Virtual Training Series is a three-session online course to help frontline supervisors and managers boost employee satisfaction in their agencies. Participants take away low- and no-cost strategies to use appreciation, communication and empowerment to build their workforce. These online training sessions use research-supported methods, which have been successfully applied across government, to help address real-time challenges. In addition to developing a useful set of tools, participants also hear from a panel of experts, including former government executives, who will discuss their experiences and offer suggestions to effectively improve workforce engagement.

### SESSION OBJECTIVES

Participants will:

- Gain easily implementable practices for recognizing their direct reports
- Improve their ability to effectively communicate feedback and understand employee challenges
- Receive insights on how to empower and develop others to gain their maximum potential

### STRUCTURE

Each of the three 90-minute sessions cover a different way to engage your employees. These interactive sessions are led by highly experienced presenters and include panel discussions, small-group conversations and virtual activities. The online format also enables real-time participant polling and live question-and-answer opportunities with subject matter experts.

### AUDIENCE

Current, new and aspiring frontline supervisors and managers are all encouraged to participate. Executive sessions are also available upon request.

### LOCATION AND TIME

All sessions will take place online from 2-3:30 p.m. EST. You will receive login details in a confirmation email after you complete your registration.

### DATES

Summer session: July 20-22, 2021

Tailored sessions can be offered to agencies throughout the year.

### COST

The series costs \$299 per registrant. A discount is available for Federal Human Capital Collaborative members.

### NEED MORE INFORMATION?

Please contact Diana Starkes at [DStarkes@ourpublicservice.org](mailto:DStarkes@ourpublicservice.org)

# SESSIONS



## SESSION I ENGAGING EMPLOYEES THROUGH APPRECIATION

- Understand how appreciating employees can increase productivity, efficiency and employee satisfaction and commitment
  - Individualize appreciation to meet employees' needs
  - Identify low- and no-cost approaches to motivate your team
  - Implement strategies from a certified Appreciation at Work™ facilitator to help apply the 5 Languages of Appreciation to your teams and workplace
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## SESSION II ENGAGING EMPLOYEES THROUGH COMMUNICATION

- Understand how effective communication is critical to keep employees informed, engaged and productive
  - Learn strategies and techniques to more effectively convey critical information and provide effective and meaningful feedback
  - Improve how you communicate with others
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## SESSION III ENGAGING EMPLOYEES THROUGH EMPOWERMENT

- Understand how empowering employees through delegation can improve employee engagement
- Share lessons learned from public and private-sector data and research
- Learn effective delegation strategies that will allow you to:
  - Maximize the discretionary effort put forth by your employees
  - Foster your employees' professional development
  - Increase your productivity

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