



FEDERAL AGENCIES GUIDE

WHAT IS PUBLIC SERVICE RECOGNITION WEEK?

Celebrated the first full week in May since 1985, *Public Service Recognition Week* (PSRW) is a time set aside to honor the men and women who serve our nation as federal, state, county and local government employees. Throughout the nation and the world, public servants use this occasion to educate others about the work they do and why they have chosen public service careers, as well as the many ways government services make life better for all of us.

RESOURCES TO HELP YOU

We hope you will join the Partnership for Public Service and the Public Employees Roundtable (PER) in this year's PSRW celebration. The Partnership and PER understand that federal agencies have very limited budgets, time and space to carry out a PSRW celebration. We developed this guide to share examples of low-cost ways your agency can celebrate *Public Service Recognition Week*.

Many of the ideas are simple, fun and inexpensive. Others require more coordination, planning and preparation. Whatever you do, it's a step toward public servants receiving the respect and appreciation they deserve.

GOALS OF PSRW

During PSRW, the Partnership and Public Employees Roundtable hope that public employees use the week to educate citizens about the work they do and why they have chosen public service careers, as well as the many ways government services make life better for the American people. Specifically, the goals of the program are to:

- Connect and educate citizens nationwide about the value of a nonpartisan career federal civil service and the ways federal workers are creating impact in communities around the country.
- Humanize the federal government by strengthening the connection between federal service and community impact.
- Celebrate and thank public servant around the country

PSRW MESSAGES

PSRW is the perfect time to inform the American people about what public employees do, why they do it and how well they do it. Additionally, we want to foster pride among public servants and introduce the public to the wide range of employment opportunities in government. Additional key messages during PSRW include:

- Building trust in the federal government is dependent upon the public's understanding of the role government plays in their lives and the government's ability to reflect its understanding of the public's needs.
- It is through your dedication to public service that trust is rebuilt, communities are strengthened, and the public's needs are met.
- Share your gratitude toward a public servants who have impacted your life.

FOR MORE INFORMATION

Call us at (202) 775-9111 or email psrw@ourpublicservice.org for more information about PSRW. Complete program details are also available at psrw.org.

For more online resources, including quick facts about public service, sample talking points, PSRW logos and details of PSRW events, visit psrw.org.



EMPLOYEE RECOGNITION ACTIVITIES

At the heart of *Public Service Recognition Week* is the opportunity to invigorate government workers by offering them the thanks they richly deserve but seldom receive. During this week-long celebration, it's important to honor public employees and tell them their dedication and service are noticed and appreciated.

JOIN A SOCIAL CAMPAIGN

- Encourage agency leaders to record a video, write a blog and tweet (#PSRW) about the importance of public service.
- Share #PSRW posts on your agency social media leading up to and during the week.
- Encourage employees to participate in the #IServeBecause campaign and share their stories on social media and with your agency.
- Include the PSRW logo on your agency's website and use it in agency communications throughout the week. View PSRW logos and promotional graphics.

RECOGNIZE EMPLOYEES

PSRW is an ideal time to recognize outstanding individual employees, teams of employees or programs. Virtual awards programs and peer awards effectively demonstrate that government can be effective and that excellence is the rule rather than the exception. You can show appreciation to:

- Government employees who have served a distinguished career in public service.
- Government employees, teams or groups who donate their personal time to activities that benefit the community.
- Volunteers from the community who donate their time to assist your agency.

Example:

For more than 40 years, the Baltimore Federal Executive Board has recognized outstanding regional federal employees in an awards ceremony and luncheon held annually during PSRW. The awards honor more than 200 Maryland federal employees and service members in 19 different job excellence categories. The event—which will be virtual this year—is attended by more than 1,000 federal officials, employees and military service members, family members and guests.

Award nominations are submitted to the FEB in January each year. The awardees are selected by a screening committee of Maryland federal employees who choose the Silver Award finalists and a blue ribbon panel of private-sector executives who select the Gold winners. Agency employees nominated for an award will receive either a Gold, Silver or Bronze award.

VIRTUAL EVENTS

- Organize an employee appreciation event or rally, including remarks from agency heads, elected officials or local celebrities. To be COVID-19 safe, this could be a virtual event or a car rally.
- Hold a virtual appreciation breakfast, picnic or ice cream social. Consider co-hosting with your local Combined Federal Campaign, which will help boost attendance, promote CFC and honor the generosity of federal employees.

THANK EMPLOYEES

- Create an online “thank you” card and invite employees and the public to write what public service means to them.
- Send each employee a certificate of gratitude.
- Use your agency or employee print and electronic newsletters to publicize PSRW and the accomplishments of agency employees.

9 NO-COST AND LOW-COST WAYS TO RECOGNIZE PUBLIC SERVANTS

Suggested by USDA

1. Give Certificates of Appreciation for serving our nation.
2. Post a “Thank You” on your agency website.
3. Hold a special Staff Meeting acknowledging public service as a whole and your team's contributions.
4. Hold scheduled “Open Office Hours” and invite employees to virtually stop by and be personally acknowledged.
5. Send an email “thank you” note or “thank you” card to your staff acknowledging accomplishments of your division, agency or office.
6. Schedule a virtual, mid-day “coffee break” in your office.
7. Send your employees a personal email to thank them for their work and contributions.
8. Make a list of all the ways in which your office helps the American people and include it in your internal communications.
9. Post pictures of the nation where your employees have had an influence.